



Club Patrons Code of Conduct

Access to Palm Beach Soccer Club (“the Club”) is a privilege and comes with certain rights and responsibilities.

This Code of Conduct provides members, guests and visitors with the Club’s rules on the standards of behaviour that are expected of them while they are on the Club’s premises.

It has been developed by the Club to ensure everyone can enjoy the amenities provided by the Club in a safe, enjoyable and responsible manner.

Accordingly, members, guests, volunteers and visitors shall:

- respect the rights of others to enjoy the Club’s facilities and services;
- interact with each other and with the Club’s employees and volunteers in a courteous manner;
- refrain from disorderly or disruptive behaviours;
- show due consideration for cultural diversity and the needs of others, including their right to privacy;
- comply with RSA laws, RSG laws, Club policies, signage and lawful directions of staff;
- access the Club with proper identification and fulfil any sign-in requirements;
- ensure minors are accompanied and supervised by a responsible adult;

- abide by the dress code of the Club as detailed in the House Policy (posted in the Club);
- not bring food or drinks (other than water) onto the Club premises for consumption on the premises when the Club is open for trade;
- not bring or have in their possession illegal materials while on the Club premises;
- handle property belonging to the Club with care and diligence;
- refrain from representing the Club, unless properly authorised to do so;
- not pursue personal activities on Club premises, without prior permission; and
- not deliberately tarnish the reputation of the Club or bring the Club into disrepute.

Behaviour by any person which is abusive, harassing, bullying or victimises the Club's staff, Board Members, or any Standing Committee members, volunteers, members, patrons, and visitors, whether in writing or verbal, will not be tolerated and will be treated as a breach of the Code of Conduct in accordance with the Club Constitution and its by-laws. The staff have the authority to refuse service and ask people to leave our Club in the event they demonstrate these behaviours.

Our Approved Manager (RMLV) also has the power to issue bans to people demonstrating the above behaviour under the Liquor Licensing Laws and has the support of the Board to do so. The Board has additional powers under our Constitution to show cause or expel members for serious behavioural issues.

The Code of Conduct is actively monitored and enforced by the Club and applies at all times when members, guests and visitors are on the Club's premises.

In addition to a possible liquor licensing ban that may be issued by our Approved Manager (RMLV), the Board may initiate disciplinary

action, which may include refusal of entry, a verbal or written warning, withdrawal of certain privileges, and suspension or termination of membership.

The disciplinary action will be in accordance with the Club's constitution, by-laws and liquor licensing laws.

Upon entering Palm Beach Soccer Club, you are deemed to have accepted the Club code of conduct.